



PROVIDER ALERT

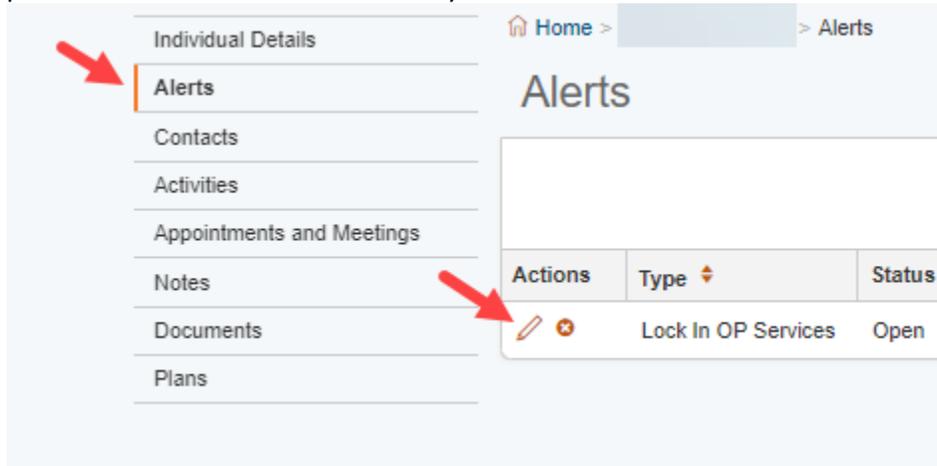
Dec. 15, 2022

Alert Summary: This alert details changes within the Optum Supports and Services (OSSM) system to remind targeted care coordinators of upcoming person-centered serviced plan renewal dates.

This alert does not detail any new Targeted Care Coordination (TCC) processes; rather it provides information about an enhancement within OSSM.

Dear Provider,

We appreciate your participation in the TCC program. TCC aims to improve access to necessary services and create collaboration between formal and informal support systems of youth and families. This process involves the creation of a person-centered service plan (PCSP), which is renewed annually. To help facilitate awareness of PCSP renewal dates, Optum staff will begin adding an Alert notification in the Alerts tab of a member's OSSM record when that member's plan is due for renewal within 120 days. It will look like this:



When the user clicks the pencil icon under the word 'Actions,' the screen will look like this and will include a note regarding the active plan's renewal date:

Alert

Edit Alert

Alert Type * Lock In OP Services

Status Open

Event Date * -2022

Event Time

Available on Portal

Created -2022 AM by

Save Back

Notes

+ Add Note

Total Records: 1 Show 10 Per Page First Previous 1 Next Last

Created By	Created	Note Type	Subject Type
	, 2022	Alert	Alert

PCSP renewal date

Reminder that the annual person-centered service plan update for this member is due on or before 01/23/4567.

Please note that the annual renewal of the PCSP is a federal requirement for members enrolled in Medicaid's YES Program. Members who do not have an annual PCSP update will not be able to maintain eligibility for the YES Program. Additional federal requirements of the YES Program are:

1. Completion of an annual assessment with the Independent Assessor within 364 days of the previous assessment.
2. Use of a 1915(i) (YES Program) specific service at least one time per plan year. This service must be included within the PCSP. Currently, Respite is the only 1915(i) (YES Program) specific service.

If you have any questions regarding this update, please contact the PCSP team at optum.idaho.pfsp@optum.com

Thank you,

The Optum Idaho Team